





May 15, 2019

# Third-Party Billing Strategies and Solutions

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- Session Description
- Introductions
- Each School Shares
- Questions





- Hope
- Pray
- Beg
- Threaten





### Who is Wichita State?

## Wichita State University



- 15,000 students
- Research institution
- Combine traditional learning with applied learning
- Innovation campus
- Banner ERP
- TouchNet client since 2004
- 60 Sponsors for Student Payments
- Spring 2019 \$3,661,867.30 (Student)

### **WSU's Form – For Company (information)**





Wichita State University Accounts Receivable
Telephone: 316-978-3333
Fax: 316-978-3107
Email: wsu3rdparty@wichita.edu

#### THIRD PARTY BILLING INFORMATION

#### Corporation/Sponsor Requirements:

1. Request Third Party Billing on Company Letterhead

Provide: • Billing address

- · Name of contact person
- Phone number
- Fax number
- E-mail address
- State what tuition and fees are to be paid by the company or state specific dollar amounts that the company will pay
- . Identify the semester the charges are to be applied to the student account
- 2. Identify Students

rovide: • Name and WSU ID

Semester Authorized

#### Responsibilities of Students:

- Complete WSU Student Proxy form myWSU Portal
- Submit Voucher or WSU Form before payment deadline dates (www.wichita.edu/ar) Students -

Important Dates

#### Sponsors and Students:

- Payment credit will be applied to the student's account prior to invoicing the sponsor and prior to the University receiving any payment.
- WSU will then send the invoice to the sponsor. If the sponsor does not pay the invoice within 30 days of the issuance of
  the invoice, a second invoice will be sent. After <u>60 days</u>, if the invoice is still unpaid, the payment credit applied to the
  student's WSU account may be removed and the student will be responsible for all unpaid charges on his/her billing
  statement. NOTE: The student's designated sponsor will <u>only</u> be invoiced twice.
- Unpaid balances may cause the student's account to become delinquent and may be placed on hold. This hold will
  prohibit future enrollment, transcript and diploma releases.
- If this account is referred to an outside collection agency, the student may be responsible for all collection costs, interest, legal and court fees if applicable.
- Wichita State University reserves the right not to process any third party contract if it is not in the best interest of the University.

All Third Party Payments are due 30 days after the invoice date.

Sponsors will be granted access to TouchNet SponsorPoint which allows sponsors to see and manage the details of the account 24/7. Payment options are available through SponsorPoint portal.

#### Payment Address:

Wichita State University 3rd Party Billing 1845 Fairmount, Campus Box 38 Wichita, KS 67260-0038

## WSU's Form – For Student (information)



Wichita State University Accounts Receivable
Telephone: 316-978-3333
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## Third-Party Billing Strategies and Solutions

#### Instructions for Students with Third Party Contract Invoicing

Wichita State University will invoice outside organizations (sponsors) for the charges on the student's bill according to which fees the sponsor agrees to pay in support of a student. This process is called Third Party Contract. To be considered for the Third Party process, students must forward a voucher or company form. In the event a company has electronic forms, students must complete the below information. Please submit your completed application form by the university deadlines for payment.

Sponsor's Billing and Contact	Information:				
Organization Name:					
Billing Address:					
City/State, Postal Code, Count	ry:				
Contact Person:					
Full Telephone #:		Full Fax #:			
	Tuition (T Cod Student Activi Admission Fee Housing Fees (	es) ty Fees (FSTU) e (A Codes) (H Codes)		n will pay for. Your organ Housing Meals (HMAY) Health Insurance (FSHI) Facilities Use Fee (FACL) Degree/Program Specific C	
Student's Contact Information	Online Course	Fees (FOFF)			
Last Name:		First Name:			MI:
My WSU ID or Employee ID if	equired:			(Please do not use Social S	ecurity number)
Please check the term that you	ır organization	will sponsor:	g	☐ Summ	ner
Third Party Invoicing FERPA D Wichita State University mus student's education record. financial information to his/hi transmission methods (e-mail,	t have written By signing bel er sponsor for	permission from low, the student the purposes of T	is auth	orizing Accounts Receivabl	le to release necessary
Signature:				_Date:	

### WSU's Form – For Student (FERPA)



Wichita State University Accounts Receivable Telephone: 316-978-3333 Fax: 316-978-3107

Email: wsu3rdparty@wichita.edu

## Third-Party Billing Strategies and Solutions

#### FERPA Disclosure

Wichita State University must have the student's written permission to release any information regarding his/her education record. By signing below, the student authorizes WSU Accounts Receivable to release the necessary financial information to his/her sponsor for the purpose of Third Party Contract invoicing.

Please print:		
l,		
give permission to Accounts Receivable sponsor	to release necessary financial information to my for the purpose of Third Party C	ontract
	ansmission methods (e-mail, fax, etc.), if request	
	Student Signature	Date

#### What is FERPA?

The Family Educational Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. The law applies to all schools that receive funds under an applicable program of the U.S. Department of Education.

Please bring completed form in to Accounts Receivable, 201 Jardine Hall or mail to the address listed above.

2/12/2016

### **WSU's Challenges**

- Time-consuming manual billing and payment process for Third Party transactions
- Excessive paper handling
- Periodic statements cumbersome to manage
- Excessive communication with sponsors required to resolve billing questions
- Limited IT resources for specific billing requests

### **Benefits to WSU**

- Application of Payment (TGRAPPL)
- Automation of Third Party bills and payments for most small companies
- Payments online multiple payment methods available
- Statements & payment history viewable 24/7 real time
- Account details & user profiles easily managed
- Paperless! Saves time, money & hassle
- Information sharing with internal departments

### **Benefits to Sponsors/Students**

- Security of student's personal information restricted to certain individuals
- Real time knowledge on student's bill and class schedule
- Payments online multiple payment methods available
- Statements & payment history viewable 24/7 real time
- Account details & user profiles easily managed
- Paperless! Saves time, money & hassle

### **Veteran Friendly**

Third-Party Billing
Strategies and
Solutions

- Chapter 33 is treated like other military Tuition Assistance
- https://www.nacubo.org/News/2018/12/NACUBO-Updates-Guide-to-1098T-Reporting

To help colleges and universities comply with often-challenging Form 1098-T reporting requirements, NACUBO has consolidated and refreshed three previous advisory reports (2013-1, 2013-2, and 2014-1) into Advisory 18-06, *Guide to Form 1098-T Information Reporting*.

## **Veteran Friendly (1098-T)**

Scholarships and Grants for Box 5 on Form 1098-T

✓ Report	X Do Not Report
Payments from the following sources are generally gift aid intended to cover COA and are administered and processed by the institution.	Payments from the following sources do not meet all of the necessary criteria (gift aid, COA, administered and processed).
Corporation or employer under a third-party billing arrangement, including institutional §127 plans	AmeriCorps Education Award—earned income, not gift aid, AmeriCorps reports to student on 1099-MISC
DoD Tuition Assistance and other support for servicemembers and dependents	Corporation or employer with no third-party billing arrangement (including corporate §127 plans)—not administered and processed by institution
Federal Pell, SEOG, or other grant	Other college or university, with agreement to exchange students/tuition—student pays home university; exchange payment between universities
Institutional scholarship/grant	Private nonprofit organization, not processed as a scholarship/grant—not administered and processed by institution
Private nonprofit or other organization, if processed as scholarship/grant	Private or family trust—not gift aid, not administered and processed by institution
Scholarship restricted to room and board	State §529 savings or prepaid plan distribution reported on Form 1099-Q
State grant, including vocation-rehabilitation	State or local school system payment for K-12 dual enrollment, if no student account—1098-T not required
State or local school system payment for K-12 dual enrollment, if student account is maintained	Travel grant/prize/award not related to educational pursuit resulting in college credit—not for COA; may be reportable on Form 1099-MISC
Travel grant/prize/award related to educational pursuit for credit—covers COA	Tuition waived by institution (under IRC §117(d))— should be subtracted from amount paid/billed per IRS Notice 2006-72; Q&A-8
Veterans' benefits (Chapter 31, Chapter 33 (Post- 9/11 GI Bill), and Yellow Ribbon)—VA makes payment to institution	Veterans' benefits—Chapter 30 (Montgomery GI Bill)—VA makes payment to student

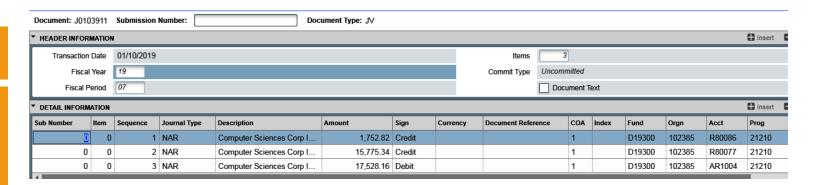
## Third-Party Billing Strategies and Solutions

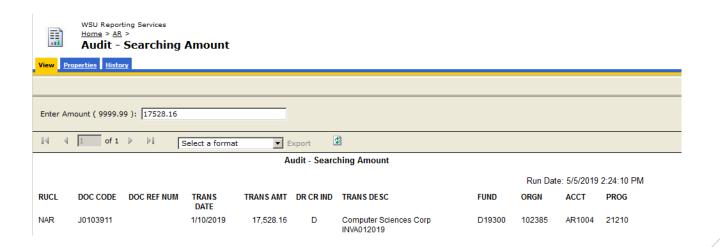
### **Departments**



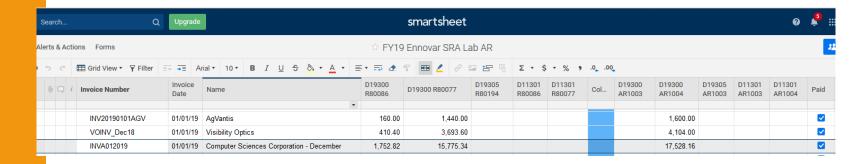
# Third-Party Billing Strategies and Solutions

### **Departments**





### **Departments**



## **UC San Diego**

Total Enrollment: 35,502 Undergraduate: 27,812 Sponsored: ~230

- Government-140 Students
  - Department of Rehabilitation
  - Department of Defense- Army, Navy, Air Force
  - VA Vocational Rehabilitation
- International-50 Students
  - Saudi Arabia
  - United Arab Emirates
  - Malaysia
  - Thai Embassy
- University-35 Students
  - Stanford
  - Vanderbilt
  - Johns Hopkins
- Spring 2019: 60-65 Sponsors
- Billing: \$4 million
  - Includes VA 33 & Graduates



## UC San Diego

## Third-Party Billing Process

- Sponsor provides Financial Guarantee
  - Duration of coverage
  - Items eligible for coverage
  - Direct contact information
- Student completes Direct Billing Authorization
- Contract created in AR
  - Waiver applied for all terms covered by sponsorship
- Sponsor invoiced directly after add/drop date
- Payment received and posted to Third Party AR account

# for sponsored student billing at UC San Diego

Sponsored students are those students who are enrolled at UC San Diego, and require UCSD to bill an outside agency (public or private sector sponsor including: military agency, educational institution, and international embassy) for tuition and mandatory fees.

#### Submit Financial Guarantee

Your sponsor will provide a Financial Guarantee, giving SFS stipulations for the sponsorship coverage.

Must include:
Student's name, PID,
coverage duration, specific
charges to be covered,
and agency contact
information.



## Complete Billing Authorization

Once your financial guarantee is submitted, you must complete the Direct Billing Authorization form to allow SFS to release and provide information to your sponsor. This form also provides the terms and conditions of third-party billing faciliated by SFS.



#4

#### Waive Health Insurance

Many sponsors do not cover USHIPplease confirm this with the agency or SFS. If necessary, apply for the health insurance waiver by the published deadline to ensure you are not billed for this fee.

#3

#### Pay Miscellaneous Fees

Typically, miscellaneous fees (eg. parking, bookstore, etc.) are not covered with one's sponsorship. We suggest checking your account activity when monthly billing statements are released. If there are any open charges on your account not covered by your sponsor, they can be paid online or in-person.

#2

Prior to the start of each quarter login to TritonLink and verify there are no holds on your account. Certain holds may prevent your sponsorship credit from being applied to your fees. If left outstanding, this may lead to class cancellation and late fee assessment.

#5

## Review Account Balance

All tuition and registration fees will be charged to your account, and you will see your sponsorship credit reflected as separate corresponding line items. If there are tuition or registration fees outstanding and your account is current and clear of holds, please contact SFS to inquire further.



Please ensure Student Financial Solutions has the most current version of your Financial Guarantee and Direct Billing Authorization. Outdated documents may cause a delay in processing your sponsorship credit. #7

Connect with us!

Email: undergrad3rdparty@ucsd.edu

Phone: 858-822-4727

Website: Student Financial Solutions Third-Party Billing

n-Person: Student Services Center Suite 355

#6



#### **Tuition Grant Program**

Educational Providers: For invoice inquiries call 650-723-0401

Email invoices to tuitiongrant@stanford.edu / Fax invoices to 650-723-7669

Mail invoices to 3160 Porter Drive, Suite 250, Palo Alto, CA 94304-8443. Attention: Tuition Grant Program

#### Stanford University Tuition Grant Program Authorization ("Authorization")

This Authorization serves as an agreement that Stanford University will provide payment of tuition and covered fees in accordance with the Tuition Grant Program (TGP) guidelines. Payments are limited to the student's tuition, fees in lieu of tuition, and covered fees. Books, course materials, other special course/lab fees, room and board, health insurance fees, and any other fees, including mandatory fees that, at the discretion of Stanford University, may not be covered under the TGP.

This is a one-time authorization valid only for the following student and academic term(s). Total payable by the program cannot exceed the annual maximum shown below. Benefit amount may change based on changes to the Stanford employee's employment status. You will receive an updated Authorization should this occur. Tuition for students taking fewer than nine units in a term, including summer term, will be limited to up to one-half of the maximum annual benefit noted below. Any amounts not covered by the program are not the responsibility of Stanford University.

Student Name:	Educational Provider: University of California - San Diego
Student ID#:	Academic Year: 2018-2019 Term(s): Fall, Winter, Spring
DOB:	Maximum Payable per Quarter: \$ 6,337.88
Date Issued: 09/18/2018	Annual Maximum Payable per Academic Year: \$ 19,013.63

#### **Educational Provider Instructions**

To insure prompt payment of covered tuition and fees, all invoices must itemize the following information for each term for each student:

- 1. Student's name and invoice number or student ID number (do not include Social Security numbers)
- 2. Actual full tuition
- 3. Other grants, scholarships, or awards
- 4. Covered fees
- 5. Term for which payment is being invoiced
- 6. "Remit To" mailing address
- 7. If you have more than one student authorized under the TGP, use a single invoice for each term
- If the student/parent has already made a payment (in part or in full) for the term(s) indicated above, please invoice Stanford University as outlined above and refund the amount of payment by Stanford University directly to the student.
- If the student fails to matriculate or withdraws from your institution before the end of the term, any refund due under your existing policy must be paid directly to Stanford University.

Best regards,

Tuition Grant Program
Stanford University Human Resources
3160 Porter Drive, Suite 250 | Palo Alto, CA 94304-8443
<a href="http://cardinalatwork.stanford.edu/tgp">http://cardinalatwork.stanford.edu/tgp</a>
T: 650-723-0401 F: 650-723-7669

UC San Diego

#### Sponsor Direct Billing Authorization & Information Release Form

By completing this form you agree to allow the *University of California San Diego* to bill your sponsoring agency directly for tuition and tuition related fees, as well as confirm understanding of the details listed below.

Please return this form to Student Financial Solutions or email to undergrad3rdparty@ucsd.edu.

Sponsors and students can review information at https://students.ucsd.edu/sponsor/sfs/third-party.html.

STUDENT INFORMATION			
Student Name		PID Number	
UCSD Email		Alternate Email	
CRONICOD DILLING INFORMATION			

SPONSOR BILLING INFORMATION					
Sponsoring Organization					
Billing Address (Street)	Billing Address (Street)				
City, State, Zip	Country				
Sponsor Phone Number	Sponsor Email				
Contact Name(s)	Contact Name(s)				
Maximum Contract Amount Authorized per Term (\$)					
Academic Year	Fall Winter		Spring	3	Summer

#### Privacy Policy

The Federal Family Education Rights and Privacy Act (FERPA) (20 U.S.C. § 1232g; 34 CFR Part 99) is a Federal law that protects the privacy of student education records. This law applies to all schools that receive funds under an applicable program of the U.S. Department of Education. Generally, schools must have written permission from the eligible student in order to release any information from a student's education record. By signing below, you are giving the University of California San Diego the authorization to disclose information pertaining to your program/course in order to bill the Third-Party for educational services provided by the University of California San Diego.

By submitting this signed agreement, you acknowledge the following:

- You authorize the University of California San Diego to release information (Name, PID, Grades, Units completed, unofficial transcripts, etc.) to your sponsor as needed to service your student account.
- The above named Sponsor has agreed to pay the University of California San Diego directly. This includes
  the specified amount of tuition and/or fees charged as set forth in the payment schedule above as
  well as any future terms to be covered as indicated by the Sponsor. If your Sponsoring agency changes,
  you must submit a new authorization.
- You will provide all Official Transcripts to your sponsor directly.

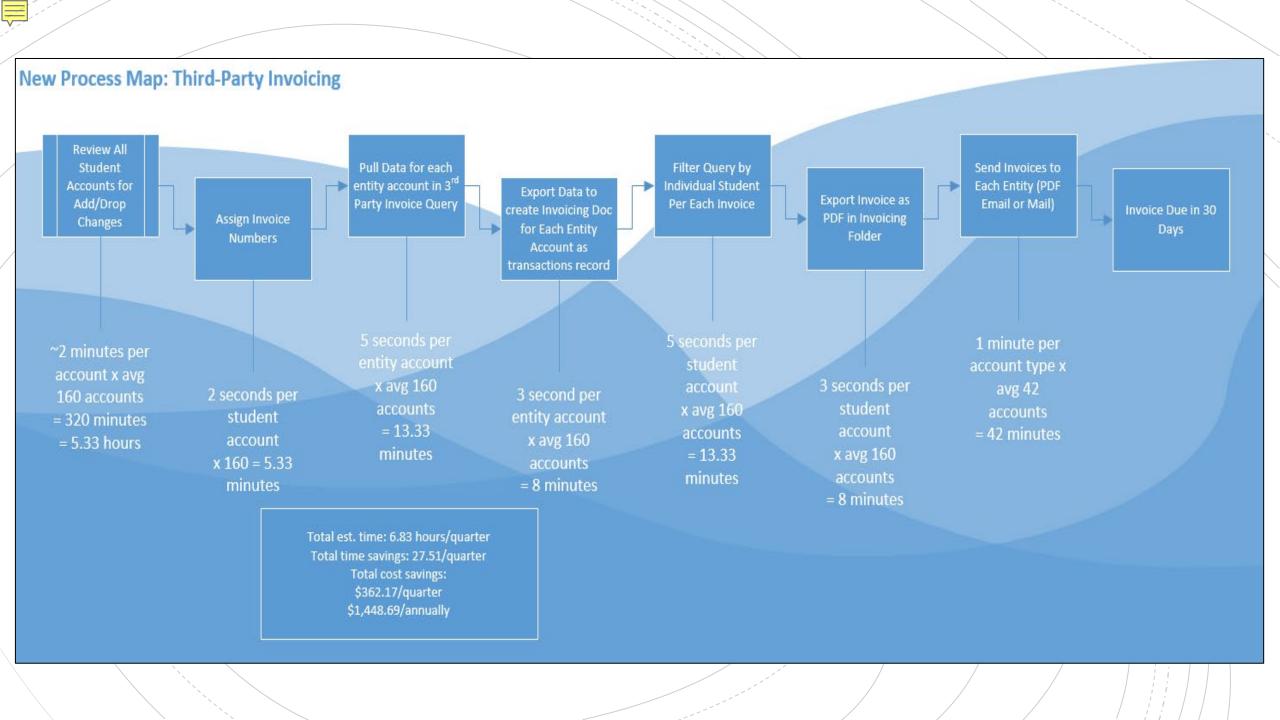
STUDENT AGREEMENT				
and any future quarters, if applicable. I acknowledge the account is still in my name and therefore I am ultimately and collection costs. I also understand that the Universit brevent further registration, access to grades, waivers, fin	responsible for any unpaid ty has the right to place a	ill be billed for these cha d charges or fees includin hold on my account whi	arges, the g late fees	
STR KOL				

Student Financial Solutions | 9500 Gilman Drive, MC 0026 | La Jolla, CA 92093-0026 | Tel 858.822.4727 | undergrad3rdparty@ucsd.edu

Date

Updated February 2019 (SFS 02/2019)

Student's Signature



### **UC San Diego**

## Invoice Example

#### University of California, San Diego

Student Financial Solutions Undergraduate 3rd Party Billing 9500 Gilman Dr MC 0026 La Jolla, CA 92093-0026

Account ID: Account Name:

SPONSOR18 THIRD PARTY SPONSOR UG 2018-19

Bill to:

THIRD PARTY SPONSOR

OFFICE OF EDUCATION AFFAIRS

1234 56TH STREET

WASHINGTON, D.C. 20008 ATTN: ACCOUNTS PAYABLE Invoice # SFS1819W999
Amount Due: \$14,465.04
Due Date: 3/10/2019
Term: Winter Qtr 2019

INVOICE

2/8/2019

UC San Diego Tax ID: 95-6006144

Winter Qtr 2019 Dates:

Date:

Monday, January 07, 2019 Friday, March 15, 2019

Student PID and Name Fee Code Fee Description Amount A12345678 Student, Test Wtr Qtr Recreation Facil Fee \$112.00 Wtr Qtr ICA Activity Fee \$198.10 A12345678 Student, Test REGWUN Wtr Qtr University Center Fee \$98.60 A12345678 Student, Test \$11.68 Wtr Qtr Sixth Col Activity Fee A12345678 Student, Test A12345678 Student, Test Wtr Qtr Campus Activity Fee \$70.66 A12345678 Student, Test NonRes Supplemental Tuition Wi \$9,664.00 REGWTU TUITION WINTER \$3,814.00 A12345678 Student, Test A12345678 Student, Test WINTER QTR STUDENT SERVICE FEE \$376.00 REGWSF A12345678 Student, Test ECE35 ECE 35 LABORATORY FEES \$20.00 A12345678 Student, Test ECE5 INTRO TO ECE \$100.00 **Amount Due** \$14,465,04

#### Invoice Notes:

Remit via mail: UC San Diego Student Financial Solutions Dept 0026 9500 Gilman Drive, La Jolla, CA 92093-0026

Remit via bank wire: See attached payment instructions for bank information.

IMPORTANT: Please return remittance copy with payment. Payment is due within 30 days of date invoiced.

Make checks payable to UC Regents. Wires must include UCSD invoice #, account ID, student ID and name, term.

Address Changes or Corrections (if needed)				
Address Line 1:				
Address Line 2:				
City:				
Country, Postal Code:				
E-mail:	Phone Number:	Invoice method (mail, e-mail):		
	For questions, contact undergra	nd3rdparty@ucsd.edu		

## Third-Party Tips & Tricks

- Student awareness
  - Charges ineligible for coverage
  - Account holds
- Process partner involvement
  - Financial Aid, Registrar, International Students & Programs Office, Graduate Division
- Revoked sponsorship
  - Collections
- Online Reference
  - https://students.ucsd.edu/sponsor/sfs/third-party.html



### **Santa Clara University**

The Jesuit University in Silicon Valley



#### 8,642 Total Students 2018/2019

Undergraduate 5,520 Graduate Programs 3,122

- Business School
- Engineering
- Law
- Counseling Psychology
- Jesuit School of Theology (located in Berkeley)
- PeopleSoft School
- CASHNet client since March 2014
- 2018-2019 Annual Tuition \$51,081
- Kevin O'Brien, Jesuit priest and educator, will be the 29<sup>th</sup> president at Santa Clara University of July 1, 2019

## **Third Party Payers**

- Check Payments: Student Name and SCU ID#, should accompany payments and made payable to Santa Clara University
- Students can Setup Authorized Users if others are assisting with paying education costs.
  - Submit Electronic ACH on-line payment, using personal checking or savings account
  - Option to pay with schedule payment for a future date (auto debit from bank account
  - Setup Term 3 month Payment Plan
  - International Wire Transfer Quick and secure fund transfer using FlyWire. Flywire enables international students to pay in their home currency.

College Savings 529: student can submit following documentation for payment:

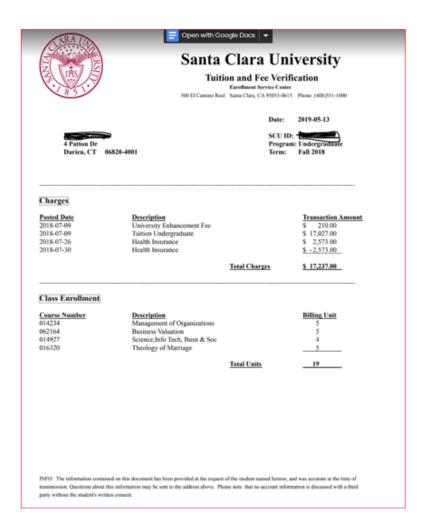
- Tuition and Verification Form
- Current Term Statement

**Government Students:** Department of Defense – ROTC Students: Army, Navy and Air Force, VA students Chapter 31 (Vocational Rehabilitation) and Chapter 33 (Post 9/11 GI Bill)

International Students: India, China, Saudi Arabia, United Arab Emirates, Malaysia

**University Students with Tuition Assistance Benefits:** Stanford, Duke, Vanderbilt, Columbia and Brown University

#### **Tuition and Fee Verification Form**



#### **SCU Payment Summary Statement**



Catengo; Phosin Arman 00001

4 Patton Dr Darien, CT 06820-4001

PAYMENT SUMMARY		
Statement Date:	08/01/2018	
Prior Statement Balance:	\$0.00	
Statement Activity:	\$17,237.00	
Anticipated Aid:	-\$3,334.00	
Due Date:	August 21, 2018	
Total Amount Due:	\$13,903.00	

#### Make checks payable to Santa Clara University

Mail payment to: SCU Payment Processing PO Box 550 Santa Clara, CA 95052-0550

If you are mailing a payment, include the top portion. Keep the lower portion for your records.

Prior Statement Balance:

Statement	Activity			
Date	Term	Description	Charge	Credit
07/09/2018	Fall 2018	Tuition Undergraduate	\$17,027.00	
07/09/2018	Fall 2018	University Enhancement Fee	\$210.00	
07/26/2018	Fall 2018	Health Insurance	\$2,573.00	
07/30/2018	Fall 2018	Health Insurance	-\$2,573.00	

Statement Activity:

\$17,237.00

\$0.00

Anticipated Aid				
Term	Description	Charge	Credit	
Fall 2018	SCU Need-Based Grants		\$3,334.00	

Less Anticipated Aid:

-\$3,334.00

Projected Account Balance:

\$13,903.00

TOTAL AMOUNT DUE:

\$13,903.00

## Fun Facts about Santa Clara University

- The mission was first built in 1777 but was destroyed and rebuilt for various reasons 6
- times. The current mission was finished in 1926.
- In 1961, SCU became the first Catholic school in California to admit women.
- We have 200+ study abroad programs.
- We had a football team until 1992.
- In 1851 F. John Nobili, S.J., named the university "Santa Clara College"
- In 1912, the name was changed to "The University of Santa Clara"
- In 1985, our name was changed to Santa Clara University to avoid confusion with USC OR University of California,
   Santa Cruz
- We use grey water to water all of our lawns.

## Contact Us!

Robyn Bongartz, Wichita State University
robyn.bongartz@wichita.edu
Leena Abonasser, UC San Diego
labonasser@ucsd.edu
Carol Imper, Santa Clara University
cimper@scu.edu

Resources available:
Sponsor Information Form
Student Information Form
Direct Billing Authorization
Third Party Guidelines
Student Infographic